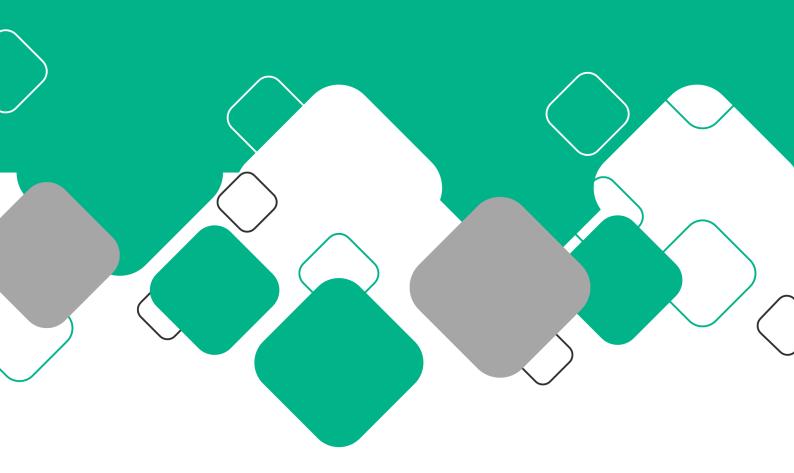


# **PIVOT TABLE**EXAMPLES

An ultimate collection of 62 use cases for 2022 that make you excel in your job



# **Pivot Table Examples**

An ultimate collection of 62 use cases for 2022 that make you excel in your job

In this book, you'll find one of the most comprehensive databases of Pivot Table use cases.

These examples can be directly adopted and instantly used in your company. This can make you excel in your job role.

If you want to refresh your Pivot Table knowledge, have a look at the <u>complete beginners guide</u> we have published recently.

This is the complete list of examples this book presents:

#### Count of unique values

- 1. Tasks count by their State
- 2. Orders count by Completion State
- 3. Accounts by Industry
- 4. Blank fields
- 5. Count of Opportunities by State
- 6. Count of Sales transactions by the Product line
- 7. List of unique values
- 8. Count of Interviews for individual Clients
- 9. Count of Server Traffic records by Zone

#### Basic sum of values

- 10. Sum of Opportunity Values by Stage
- 11. Sum of Time worked on components
- 12. Sum of complete and incomplete Orders
- 13. Count of unique Industries in given Year
- 14. Count of reports per Service
- 15. Sum of Sales by City
- 16. Count of unique Skill sets interviewed for individual Clients
- 17. Sum of overall Bandwidth measured across Zones

#### Advanced grouping

- 18. Interviews count by month
- 19. Supermarket Sales amount by the hour of the day
- 20. Average Complaint Response Time
- 21. Sum of Time worked every Month, capped to hours
- 22. Amount of Orders grouped by Months and Years
- 23. Sum of Opportunity Values by quarter
- 24. Sum of overall Bandwidth measured over Months

#### Using relative values



- 25. Relative Sales by Product line
- 26. Relative count of Accounts in our portfolio by the year of the first contact
- 27. Relative count of Orders by their payment status
- 28. Relative time spent working on each project Component
- 29. Relative number of Complaints by Years
- 30. Relative sum of Opportunity Values by quarter
- 31. Relative count of Interviews per quarters
- 32. Relative overall Bandwidth measured across Zones

#### Grouping by two fields

- 33. Tasks by Assignee and State
- 34. Accounts by Industry and Lead status
- 35. Sales by Product line and Gender
- 36. Sales by Supermarket and the hour of the day
- 37. Interviews by Client Name and Date
- 38. Value of Orders by Completed? and Paid? state
- 39. Gross Income by Product Line and Branch
- 40. Count of Opportunities by quarter of Date logged and State

#### Grouping by two fields and showing relative values

- 41. Relative Count of Orders by Completed? and Paid? state
- 42. Relative count of Accounts by Industry and Lead status
- 43. Relative Gross Income by Product Line and Gender
- 44. Relative Gross Income by Gender and Product Line
- 45. Relative Gross Income relative to Product Line and Gender
- 46. Relative Time worked on a project by individual Assignees
- 47. Relative value of Opportunities according to State and Priority
- 48. Relative count of Interviews by quarters and Position Type
- 49. Relative overall Bandwidth measured across Zones and Months

#### Complex scenarios

- 50. Relative count of Accounts by Industry and Lead status filtered to most significant Industries
- 51. Relative amount of Sales by Branch, Gender and Product Line
- 52. Tasks by Stage and Due date in quarters, count
- 53. Tasks by Stage and Due date in quarters, Difficulty sum
- 54. Tasks by Stage, State and Due date in quarters, count of Task
- 55. Tasks by Assignee and State, count of Task, sum of Difficulty
- 56. Relative Orders Total amount by Month and Year, and average Order value
- 57. Relative Sales amount by the Day of week and Hour of the day
- 58. Relative count of Opportunities according to State and Priority per quarters
- 59. Relative count of Interviews by quarters, Industry and Position Type
- 60. Relative count of Interviews by Industry, quarter and Position Type
- 61. Relative average Bandwidth and average count Users in Zones across Weeks
- 62. Relative average number of Users in Days of the week and Hours of the day



# Why do you need Pivot Tables?

Pivot Tables can quickly reveal many useful information in our records/data that were originally unknown to us or not obvious at first sight.

For example we can quickly spot any invoice after a due date. Or we can see how many tasks are planned for our team.

Pivot Tables are one of the basic business analytical tools. Their usage is essential to anyone who wants to base their decisions on hard facts. So that your decisions are the best you can make.

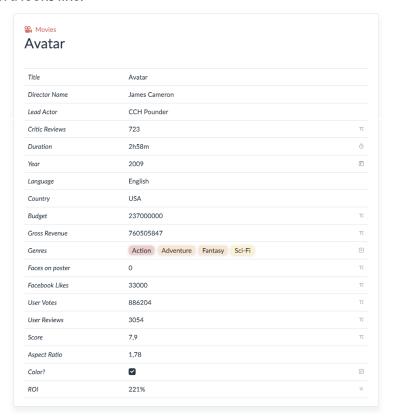
# Sample datasets

In the examples, we use either our own sample datasets, or research datasets from  $\underline{\text{Kaggle}}$  — a network that supports data science work.

If you want to play around a bit, we especially recommend the dataset based on the information from the <u>Internet Movie Database</u> (IMDb). There are many columns of various types that can be summarized in a Pivot Table.

You can download the source dataset here. Or you can use our slightly modified version.

This is what a single record looks like:





We track many interesting attributes about each movie and as an exercise, you can try to mimic the individual techniques with this table.

In the examples in this article, the following 8 datasets are used. Every specific example refers to one of these source tables.



Project Management Page 5

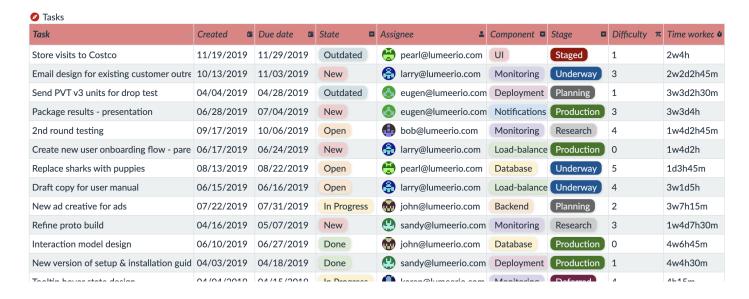
## 1. Project Management

The Project Management area is represented by a table with Tasks.



Every Task has the following attributes:

- Task task name
- Created creation date (format month/day/year)
- Due date the same format as Created
- State one of New, Open, In Progress, Done, Outdated
- Assignee an email of a team member
- Component the name of the system component the task is related to
- Stage stage of the project the task is needed for
- Difficulty an estimated task difficulty (1 easiest, 5 the most difficult)
- Time worked how long did the assignee work on the task



The Project Management use case is demonstrated in the following examples:

- 1. Tasks count by their State
- 7. List of unique values
- 11. Sum of Time worked on components
- 21. Sum of Time worked every Month, capped to hours
- 28. Relative time spent working on each project Component
- 33. Tasks by Assignee and State
- 46. Relative Time worked on a project by individual Assignees
- 52. Tasks by Stage and Due date in quarters, count
- 53. Tasks by Stage and Due date in quarters, Difficulty sum
- 54. Tasks by Stage, State and Due date in quarters, count of Task
- 55. Tasks by Assignee and State, count of Task, sum of Difficulty



Supply Chain Page 6

# 2. Supply Chain

The Supply Chain area is represented by a table with Orders.



Every Order has the following columns:

- Order No a simple counter
- Date created when the order was placed (format month/day/year)
- Due date when the order needs to be completed (the same format as Date created)
- Completed? was the order already completed?
- Paid? did we receive a payment for this order?
- Total amount total value of the order in €.

■ Orders						
Order No	π	Date createc <b>□</b>	Due date   🛱	Completed?	Paid?	Total amoun $\pi$
1		9/11/2019	10/2/2019			5330
2		8/19/2019	8/31/2019			3606
3		4/11/2019	4/18/2019			1878
4		4/15/2019	5/11/2019			3461
r		0/00/0040	0/4/0040			450

The Supply Chain use case is demonstrated in the following example:

- 2. Orders count by Completion State
- 12. Sum of complete and incomplete Orders
- 22. Amount of Orders grouped by Months and Years
- 27. Relative count of Orders by their payment status
- 38. Value of Orders by Completed? and Paid? state
- 41. Relative Count of Orders by Completed? and Paid? state
- 56. Relative Orders Total amount by Month and Year, and average Order value

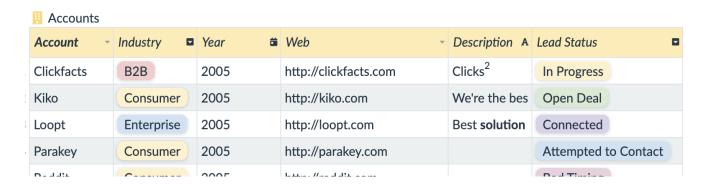
# 3. Customer Relationship Management (CRM)

The CRM area is represented by two tables.

#### Accounts

The first one lists our Accounts. Every Account has the following attributes:

- Account a company name
- Industry an industry vertical of the company
- Year the year we added the company into our database
- Web the company's website
- Description an optional description
- Lead Status one of New, Open, In Progress, Open Deal, Unqualified, Attempted to Contact, Connected, Bad Timing



The Accounts use case is demonstrated in the following examples:

- 3. Accounts by Industry
- 4. Blank fields
- 13. Count of unique Industries in given Year
- 26. Relative count of Accounts in our portfolio by the year of the first contact
- 34. Accounts by Industry and Lead status
- 42. Relative count of Accounts by Industry and Lead status
- 50. Relative count of Accounts by Industry and Lead status filtered to most significant Industries



The second table for the CRM use case are results collected from a customer satisfaction survey. This is based on NYS Department of Public Service Utility Company data.

Every single row in the CRM table has the following attributes:

- Date the month and year of the collection of the information
- Service Provider the service provider being evaluated
- Initial Complaints the number of complaints on the service quality
- Escalated Complaints the number of complaints that were escalated to a higher authority



- CSM Index the Consumer Satisfaction (CSM) Index scores the ratio of the number of initial complaints to the number of escalated complaints
- Complaint Response Time how long it took to address the complaints in average (no. of days)
- CRM Index the Complaint Response Time (CRM) Index scores the service providers responsiveness to initial complaints closed
- Escalated Complaint Response Time the response time for escalated complaints separately
- ERM Index the Escalated Complaint Response Time (ERM) Index scores the service providers responsiveness to escalated complaints closed
- Avg Age of Cases Pending what is the average age of cases we did not resolve yet
- PCM Index the Pending Case (PCM) Index scores the average age of all cases awaiting response by the service provider
- CSRI the Customer Service Response Index (CSRI) is the overall score received by the service provider (it is the sum of the four indices CSM, CRM, ERM, and PCM)

	🚣 CRM											
	Date =	Service Provi	Initial Comp $\pi$	Escalated C $_{c}$ $\pi$	CSM Index $\pi$	Complaint R $\pi$	CRM Index $\pi$	Escalated Cα π	ERM Index $\pi$	Avg Age of ( $\pi$	PCM Index $\pi$	CSRI $\pi$
1	9/2019	Cablevision of	25	5	3	14,6	1,9	3,4	2	9,7	1	7,9
2	9/2019	Cablevision of	36	2	4,4	11,4	2	5,3	2	8,1	1	9,4
3	9/2019	Central Hudso	18	1	4,4	1,7	2	4,4	2	6,5	1	9,4
4	9/2019	Citizens Comr	24	6	2,5	8,3	2	9,2	2	6	1	7,5
5	9/2019	Con Edison O	360	51	3,6	8	2	11,9	1,9	15,3	0,9	8,4
6	9/2019	Direct Energy	18	2	3,9	7	2	2,1	2	11,2	1	8,9
7	9/2019	Family Energy	13	1	4,2	14,5	1,9	8,8	2	11	1	9,1
8	9/2019	Frontier Comr	10	0	5	9,7	2	13,8	1,7	1	1	9,7
9	9/2019	Frontier Telep	18	4	2,8	8,2	2	1,5	2	9,2	1	7,8
LO	9/2019	Josco Energy	24	4	3,3	10,6	2	6,8	2	6,1	1	8,3
11	9/2019	National Fuel	52	1	/ Ω	11 5	2	5	2	43	1	QQ

The CRM use case in demonstrated in the following examples:

- 14. Count of reports per Service
- 20. Average Complaint Response Time
- 29. Relative number of Complaints by Years



Sales and Marketing Page 9

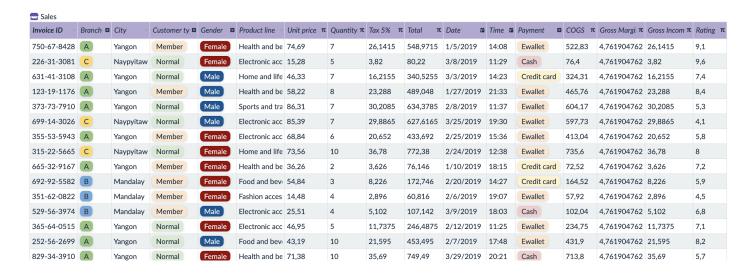
#### 4. Sales and Marketing

The Sales and Marketing area is again represented by two tables.



The first one lists the Sales in grocery stores and every single record has the following attributes:

- Invoice ID identifier of an invoice
- Branch the specific grocery store code
- City where the store is located
- Customer type either Normal or premium Member
- Gender gender of the customer
- Product line which product line did the customer buy
- Unit price price of a single unit
- Quantity number of units sold
- Tax 5% how much is the total tax
- Total the total sum for the invoice
- Date the date of the sale
- Time the time of the day of the sale
- Payment the type of the payment (one of Cash, Ewallet, or Credit card)
- COGS Cost of Goods Sold
- Gross Margin Percentage what is our margin in %
- Gross Income what is our gross income
- Rating what overall customer rating did we get



The Sales use case is demonstrated in the following examples:

- 6. Count of Sales transactions by the Product line
- 7. List of unique values
- 15. Sum of Sales by City
- 19. Supermarket Sales amount by the hour of the day
- 25. Relative Sales by Product line



Sales and Marketing Page 10

- 35. Sales by Product line and Gender
- 36. Sales by Supermarket and the hour of the day
- 39. Gross Income by Product Line and Branch
- 43. Relative Gross Income by Product Line and Gender
- 44. Relative Gross Income by Gender and Product Line
- 45. Relative Gross Income relative to Product Line and Gender
- 51. Relative amount of Sales by Branch, Gender and Product Line
- 57. Relative Sales amount by the Day of week and Hour of the day

#### Opportunities

The second table we have for the Sales and Marketing use case is a table with business Opportunities having the following columns:

- Opportunity the name of a company
- Priority priority of this business opportunity
- State one of New, Open, In Progress, Open Deal, Unqualified, Attempted to Contact, Connected, Bad Timing
- Value estimated value of the business opportunity
- Date logged when we identified this opportunity (the format is month/day/year)
- Date closed when we closed the opportunity (the format is the same as Date logged)
- Documents any possible file attachments
- Notes optional remarks

#### Opportunities

Opportunity -	Priority •	State •	Value π	Date logged <b>=</b>	Date closed 🛎	Documents •	Notes A
Miso		Open	344700	04/25/2019			
Lendsnap		Open Deal	488500	01/23/2019	02/20/2019		
PlatelQ		In Progress	439300	12/26/2019			
Pantelligent		New	30200	01/30/2019			
Vertical		Open Deal	449500	05/29/2019	05/29/2019		
GetAccept		Unqualified	823000	01/12/2020	01/29/2020		
Homejoy		New	18500	06/27/2019			
Clara Lahe		Open Deal	452200	04/25/2019	05/10/2019		

The Opportunities use case is demonstrated in the following examples:

- 5. Count of Opportunities by State
- 10. Sum of Opportunity Values by stage
- 23. Sum of Opportunity Values by quarter
- 30. Relative sum of Opportunity Values by quarter
- 40. Count of Opportunities by quarter of Date logged and State
- 47. Relative value of Opportunities according to State and Priority
- 58. Relative count of Opportunities according to State and Priority per quarters



Human Resources Page 11

# 5. Human Resources (HR)

The table of planned Interviews is used to represent the HR use case.

#### **1** Interviews

The table has the following attributes:

- Date on which day the interview is scheduled
- Client Name for which client we interview the candidate
- Industry the industry of the client
- Location location of the job position
- Position Type what is the job role
- SkillSet Name reference to a set of interview procedures
- Candidate ID anonymized candidate ID
- Gender candidate gender
- Current Location location of the candidate
- Company Location where the company headquarters are located
- Interview Venue in which office the interview takes place
- Candidate Hometown where the candidate comes from originally
- CV Ready do we already have the candidate's CV?
- Marital Status candidates marital status



The Human Resources use case is demonstrated in the following examples:

- 8. Count of Interviews for individual Clients
- 16. Count of unique Skill sets interviewed for individual Clients
- 18. Interviews count by month
- 31. Relative count of Interviews per quarters
- 37. Interviews by Client Name and Date
- 48. Relative count of Interviews by quarters and Position Type
- 59. Relative count of Interviews by quarters, Industry and Position Type
- 60. Relative count of Interviews by Industry, quarters and Position Type



DevOps Page 12

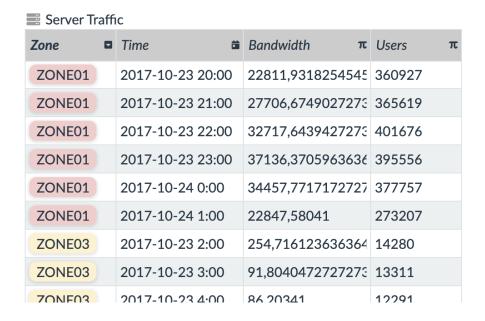
#### 6. DevOps

The DevOps scenario is represented using a server traffic statistics table.

#### Server Traffic

The Server Traffic table has the following attributes:

- Zone the server location
- Time date and hour of the day for which the data are collected
- Bandwidth the overall bandwidth used in the given hour
- Users the overall number of unique users connected in the given hour



The DevOps use case is demonstrated in the following examples:

- 9. Count of Server Traffic records by Zone
- 17. Sum of overall Bandwidth measured across Zones
- 24. Sum of overall Bandwidth measured over Months
- 32. Relative overall Bandwidth measured across Zones
- 49. Relative overall Bandwidth measured across Zones and Months
- 61. Relative average Bandwidth and average count Users in Zones across Weeks
- 62. Relative average number of Users in Days of the week and Hours of the day

Examples Page 13

# **Pivot Table Examples**

We will be using the standard terms for the Pivot Table settings like *Row Label*, *Column Label*, *Summation Value* that we listed in <u>our Pivot Table Guide</u>.

Every single example describes the purpose (usage), the individual settings (Row Label, Column Label, Summation Value), possible alternatives and references to other examples that are based on them.



# Count of unique values

This is the most basic use of a Pivot Table. We will simply count how many times each value is present in a given table column.

## 1. Tasks count by their State

Table: Tasks

**Usage:** We want to see how many Tasks are in which State.

Row Label: State
Column Label: —

Summation Value: count of Title

	Count of Task
New	253
Open	574
In Progress	572
Done	850
Outdated	294
Sum total	2543

Optionally, we can also count the Tasks by Assignee.

Later, in the example no. 33 we will see how to group the tasks by both the assignee and the state.

# 2. Orders count by Completion State

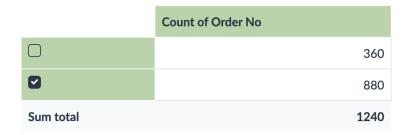
Table: 🗏 Orders

**Usage:** We want to count the number of completed and incomplete Orders.

**Row Label:** Completed?

Column Label: -

Summation Value: count of Order No.



Optionally, we can also group by the Paid? column to see whether we have any unpaid orders.

In the <u>example no. 12</u>, we will be showing how to calculate the total value of complete and incomplete Orders, or even paid and unpaid Orders.



# 3. Accounts by Industry

Table: Accounts

**Usage:** We want to see how many sales Accounts we have for each Industry.

Row Label: Industry Column Label: —

**Summation Value:** count of Account

	Count of Account
	9
B2B	277
Biomedical	30
Consumer	225
Developer Tools	97
Education	21
Enterprise	57
Fintech	47
Hardware	62
Marketplace	58
Sum total	883

Optionally, we can group the accounts by Lead status. Or, as we will see in <u>example no. 34</u>, we can group by both the Account Industry and Lead status and see where our potential is.



#### 4. Blank fields

Table: Accounts

 $\textbf{Usage:} \ \textbf{We} \ \textbf{want to see how many sales } \textbf{Accounts do not have any Industry assigned}.$ 

Row Label: Industry Column Label: —

**Summation Value:** count of Account

	Count of Account
	9
B2B	277
Biomedical	30
Consumer	225
Developer Tools	97
Education	21
Enterprise	57
Fintech	47
Hardware	62
Marketplace	58
Sum total	883

This is the same example as the previous one, however, as a side effect, we calculated blank fields (see the first row).



# 5. Count of Opportunities by State

Table: Opportunities

**Usage:** We want to see how many opportunities we have in individual Lead states. This can help us understand where our process gets stuck or where we spend most of the time.

Row Label: State
Column Label: —

Summation Value: count of Opportunity

	Count of Opportunity
New	336
Open	308
In Progress	295
Open Deal	298
Unqualified	337
Attempted to Contact	319
Connected	325
Bad Timing	325
Sum total	2543

Optionally, we might count the total Value of the Opportunities in individual states to see what potential revenue is hidden there (see the <u>example no. 10</u>).



# 6. Count of Sales transactions by the Product line

Table: Sales

**Usage:** We want to figure out what Product lines are best sold to see which we should further expand. We can also have a look on what is sold less to identify gaps.

**Row Label:** Product line

Column Label: -

Summation Value: count of Invoice ID

	Count of Invoice ID
Electronic accessories	170
Fashion accessories	178
Food and beverages	174
Health and beauty	152
Home and lifestyle	160
Sports and travel	166
Sum total	1000

Optionally, we can group by *Gender* to see who buys more, or we can group by both *Product line* and *Gender* as demonstrated later in the <u>example no. 35</u>.

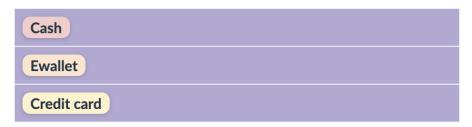


# 7. List of unique values

Table: Sales

 $\textbf{Usage:} \ \textbf{We} \ \textbf{want to see} \ \textbf{what unique values are used throughout the whole table column.}$ 

Row Label: Payment Column Label: — Summation Value: —



Optionally, you can filter a specific time period to see what types were used during the weekend for instance. Of course we could also calculate the number of times a certain payment type was used.



#### 8. Count of Interviews for individual Clients

Table: Interviews

**Usage:** We want to see who our biggest client is and with whom we might try to expand our business a little bit further.

**Row Label:** Client Name

Column Label: -

Summation Value: count of Date

	Count of Date
ANZ	22
Aon Hewitt	30
Astrazeneca	15
Barclays	5
Flextronics	23
Hewitt	20
Hospira	75
Pfizer	59
Prodapt	17
Standard Chartered Bank	882
UST	18
Williams Lea	11
Woori Bank	1
	0
Sum total	1178

Optionally, we can also group the interviews by months (see the <u>example no. 18</u>), or just add the date dimension to this table (see the <u>example no. 37</u>).



# 9. Count of Server Traffic records by Zone

Table: Server Traffic

**Usage:** We want to see how individual server Zones are utilized overall.

Row Label: Zone Column Label: —

**Summation Value:** count of *Time* 

	Count of Time
ZONE01	783
ZONE03	240
Sum total	1023

Optionally, we can measure specific Bandwidth in the Zones as is shown in the example no. 17.

#### Basic sum of values

In addition to counting the values and unique values, we can easily sum them up to see total costs, incomes, amounts etc. In addition to sum, we can also use functions like minimum, maximum, average and more...

# 10. Sum of Opportunity Values by Stage

Table: Opportunities

Usage: We want to see what is the overall sum of the Value column for every Opportunity's State. I.e. the total sum of values by the business Opportunity State.

**Row Label:** State Column Label: -

Summation Value: sum of Value

	Sum of Value
New	165,494,500
Open	154,049,900
In Progress	144,804,200
Open Deal	150,552,400
Unqualified	162,528,900
Attempted to Contact	165,335,500
Connected	173,651,000
Bad Timing	168,955,900
Sum total	1,285,372,300

Optionally, we can filter the opportunities by date to get reports only for a recent or future quarter. In the example no. 23, you can see grouping by quarters.



# 11. Sum of Time worked on components

Table: Tasks

**Usage:** We want to see how much Time we spent working on individual Components or parts of our project. We can possibly identify areas for outsourcing for the future.

Row Label: Component

Column Label: -

Summation Value: sum of Time worked

	Sum of Time worked
UI	3403d1h
Monitoring	3641d3h
Deployment	3264d1h
Notifications	3411d3h
Load-balancer	3323d
Database	3537d7h
Backend	3266d1h
Network	3186d3h
Sum total	27033d6h

Optionally, we can see the relative values in percentages to have a better overview of the time proportion as can be seen in the <u>example no. 28</u>.



# 12. Sum of complete and incomplete Orders

Table: 

Orders

**Usage:** We want to see what possible revenue we have in our incomplete Orders.

**Row Label:** Completed?

Column Label: -

**Summation Value:** sum of *Total amount* 

	Sum of Total amount
	1,790,447
	4,407,244
Sum total	6,197,691

Optionally, we can also see what value is in our unpaid Orders or group by both attributes at once (see <a href="example no.38">example no.38</a>).



# 13. Count of unique Industries in given Year

Table: Accounts

**Usage:** We want to see how many industries we did business with in every year. We also want to see if we are expanding and make sure that we do not split our efforts too much.

Row Label: Year
Column Label: —

Summation Value: unique count of Industry

	Unique of Industry	
2005		4
2006		4
2007		5
2008		3
2009		7
2010		7
2011		8
2012		8
2013		8
2014		9
2015		9
2016		9

We can also see how we grew our portfolio in terms of account year by year (see the example no. 26).

# 14. Count of reports per Service

Table: 📤 CRM

**Usage:** We want to see how many Customer Reports we received for every Service provider to estimate the relevance of the overall results.

**Row Label:** Service Provider

Column Label: -

Summation Value: count of Date

	Count of Date
ALL AMERICAN POWER & GAS, LLC	1
AT&T	138
AT&T (C)	1
AT&T of New York	4
Accent Energy Midwest, LLC	41
Adelphia Cable - Buffalo	1
Agway Energy Services, LLC.	8
Alpha Gas And Electric, Llc	7
Ambit Energy	42
American Power & Gas, LLC	25
Amplified Power & Gas, LLC	2
Aqua New York	2
Astral Energy LLC	7
Atlantic Energy, LLC	2
Atlantic Power & Gas LLC	1

And for the results, we can see the average Complaint Response Time (see the example no. 20).



# 15. Sum of Sales by City

Table: Sales

**Usage:** We want to see the overall Sales by the store Location. We can use that information to optimize supplies, identify gaps and future opportunities.

Row Label: City
Column Label: —

Summation Value: sum of Total

	Sum of Total
Mandalay	106,197.67
Naypyitaw	110,568.71
Yangon	106,200.37
Sum total	322,966.75

We can also see the Sales by the hour of the day for instance (see the example no. 19).



#### 16. Count of unique Skill sets interviewed for individual Clients

Table: Interviews

**Usage:** We want to see how many Skill Sets we search for our Clients. This can help us identify areas where the clients might cooperate with another agency. We should focus on that area to expand our contract.

**Row Label:** Client Name

Column Label: -

**Summation Value:** unique of *SkillSet Name* 

	Unique of SkillSet Name
ANZ	1
Aon Hewitt	6
Astrazeneca	1
Barclays	1
Flextronics	2
Hewitt	2
Hospira	13
Pfizer	17
Prodapt	2
Standard Chartered Bank	50
UST	1
Williams Lea	2
Woori Bank	1
	0
Sum total	99

Optionally, we can see how many interviews we perform for our clients over time (see the example no. 37).



## 17. Sum of overall Bandwidth measured across Zones

Table: Server Traffic

**Usage:** We want to measure overall Bandwidth in individual server Zones.

Row Label: Zone Column Label: —

**Summation Value:** sum of Bandwidth

	Sum of Bandwidth
ZONE01	13,888,606.97
ZONE03	300,351.08
Sum total	14,188,958.04

Optionally, we can see how the Bandwidth develops over time (see the example no. 24).



# Advanced grouping

So far, our groups had just a list of unique values. Some software tools also understand the data we enter and can therefore offer extended features.

One such feature is taking only a certain part of a date/time column without the necessity to create a separate computed field.

18. Interviews count by month

Table: Interviews

**Usage:** We want to see how many interviews we did every month.

Row Label: month of Date

Column Label: -

**Summation Value:** count of Client Name



	Count of Client Name
	56
03.2014	4
04.2014	4
02.2015	10
03.2015	29
04.2015	64
05.2015	7
06.2015	80
12.2015	19
01.2016	68
02.2016	294
03.2016	32
04.2016	177
05.2016	136
06.2016	39
08.2016	45
09.2016	58
11.2016	25
12.2016	86
04.2017	1
Sum total	1234

Optionally, we could group by the *Client Name* and month of the *Date* to see how many candidates we interviewed for every single Client in a given month. This can be seen in the <u>example no. 37</u>.

# 19. Supermarket Sales amount by the hour of the day

Table: Sales

**Usage:** We can see at what time of the day people spend most in our shops and target special offers and events better.

Row Label: -

Column Label: hours of Time

Summation Value: count of Invoice ID

11	12	13	14	15	16	17	18	19	20	21
101	90	89	103	83	102	77	74	93	113	75

Optionally, we can group by multiple dimensions (see the <u>next section</u>) and inspect whether there are any differences for individual supermarkets (see the <u>example no. 36</u>).

#### 20. Average Complaint Response Time

Table: 📤 CRM

**Usage:** We want to see how our average *Complaint Response Time* gets better over time as we increase the quality of our services. Is it really the case?

Row Label: year of Date

Column Label: -

Summation Value: average of Complaint Response Time

	Average of Complaint Response Time
2005	11.23
2006	10.58
2007	11.08
2008	10.35
2009	8.77
2010	8.55
2011	7.75
2012	9.64
2013	10.78
2014	10.21
2015	9.77
2016	9.11
2017	8.60
2018	8.35
2019	8.06

Optionally, we could monitor other indexes and their improvements or see the whole development in a chart that better visualises the results.

In the <u>example no. 29</u>, we can see the relative count of complaints over years which gives a better idea of the situation development.

We could also distinguish by a Service. Maybe a Service introduced lately made the results temporarily weaker...



#### 21. Sum of Time worked every Month, capped to hours

Table: Tasks

**Usage:** We want to see how much time our team spent working on project Tasks every month. We want to see that in the number of hours for us to easily compare the results.

Row Label: Created date, grouped by Month and Year

Column Label: -

Summation Value: sum of Time worked, capped to hours

	Sum of Time worked
01.2019	7307h30m
02.2019	16120h
03.2019	18380h45m
04.2019	16328h45m
05.2019	18306h45m
06.2019	16033h
07.2019	19836h45m
08.2019	18979h
09.2019	17035h
10.2019	19633h
11.2019	18909h30m
12.2019	18397h30m
01.2020	11002h30m
Sum total	216270h

Optionally, we can see the relative time worked on individual Components to compare changes over time more easily (see the example no. 28).



Advanced grouping Page 36

### 22. Amount of Orders grouped by Months and Years

**Usage:** We want to see the overall amount of orders made by individual month and year to make sure that our business is steadily expanding over time.

**Row Label:** Date created

Column Label: -

**Summation Value:** sum of *Total amount* 

	Sum of Total amount
01.2019	277,305
02.2019	471,169
03.2019	590,995
04.2019	514,095
05.2019	569,477
06.2019	474,485
07.2019	498,839
08.2019	499,521
09.2019	445,066
10.2019	485,175
11.2019	525,162
12.2019	530,700
01.2020	315,702
Sum total	6,197,691

Optionally, we might have a look at the relative sum of Orders and the average Order value by months and the payment state (see the <u>example no. 56</u>).



Advanced grouping Page 37

### 23. Sum of Opportunity Values by quarter

Table: Opportunities

Usage: We want to see what is the overall sum of all Opportunities in given quarters.

Row Label: Date logged, quarters

Column Label: -

Summation Value: sum of Value

	Sum of Value
Q1 2019	261,179,300
Q2 2019	337,536,400
Q3 2019	292,270,500
Q4 2019	325,096,900
Q1 2020	69,289,200
Sum total	1,285,372,300

Optionally, we can filter the Opportunities by State to see only those that are relevant to us. Or we can filter by date to get reports only for a recent or future quarter.

We can also switch to relative values to see the relative change between individual quarters (see the <u>example</u> no. 30).



Advanced grouping Page 38

### 24. Sum of overall Bandwidth measured over Months

Table: Server Traffic

**Usage:** We want to see the overall Bandwidth of all servers over months to know whether we need to further expand our infrastructure.

Row Label: Time, months and years

Column Label: —

**Summation Value:** sum of Bandwidth

	Sum of Bandwidth
10.2017	13,546,085.48
11.2017	642,872.56
Sum total	14,188,958.04

Optionally, we can see the relative Bandwidth across Zones (see the <u>example no. 32</u>), or across both Zones and months (see the <u>example no. 49</u>).



## Using relative values

Relative values are nothing more than just percentages. It is important to notice whether we count percentages of rows, columns, or all the values. This can change the whole meaning.

#### 25. Relative Sales by Product line

Table: Sales

**Usage:** We want to see which Product line generates the biggest revenue relatively in percentage, so that we can easily imagine the overall value.

Row Label: Product line

Column Label: -

**Summation Value:** sum of *Gross Income*, relative % of column

	Sum of gross income
Electronic accessories	16.82%
Fashion accessories	16.81%
Food and beverages	17.38%
Health and beauty	15.23%
Home and lifestyle	16.68%
Sports and travel	17.07%
Sum total	100.00%

As we can see, our sales are mostly balanced. We can see some opportunities in Health and beauty for example.

Optionally, we can differentiate by the buyer Gender as can be seen in the example no. 35.



### 26. Relative count of Accounts in our portfolio by the year of the first contact

Table: Accounts

 $\textbf{Usage:} \ \textbf{We} \ \textbf{want to see how good we are in scaling our sales funnel and in searching for new prospects.}$ 

Row Label: Year
Column Label: —

Summation Value: count of Account, relative % of column

	Count of Account
2005	0.68%
2006	0.79%
2007	2.15%
2008	1.59%
2009	2.72%
2010	4.42%
2011	8.27%
2012	12.00%
2013	8.38%
2014	15.29%
2015	21.97%
2016	21.74%
Sum total	100.00%

Optionally, we can filter out the accounts by Lead Status to remove those that are not relevant to us.

Or we can filter out the most significant Industries, and group by Industry and Lead Status as can be seen in the <u>example no. 50</u>.

### 27. Relative count of Orders by their payment status

Table: 

Orders

**Usage:** We want to see the relative count of Orders by their Payment state.

Row Label: Paid? Column Label: —

Summation Value: count of Order No

	Count of Order No
	58.79%
	41.21%
Sum total	100.00%

Optionally, we can see a complete picture of both Paid? and Completed? states in percentages (see the example no. 41).

### 28. Relative time spent working on each project Component

Table: Tasks

**Usage:** We want to see which part of the project took us the most relative time to complete. We can compare the real situation to our original estimates.

Row Label: Component

Column Label: -

**Summation Value:** sum of *Time worked*, relative % of column

	Sum of Time worked
UI	12.59%
Monitoring	13.47%
Deployment	12.07%
Notifications	12.62%
Load-balancer	12.29%
Database	13.09%
Backend	12.08%
Network	11.79%
Sum total	100.00%

Optionally, we can group the Tasks by Assignee or filter out Tasks only in certain State (e.g. Done) – see the <u>example no. 33</u> and the <u>example no. 46</u>.



### 29. Relative number of Complaints by Years

Table: 📤 CRM

**Usage:** We want to see the relative count of complaints over years which gives a better idea of the development of our quality of service.

Row Label: Date, years

Column Label: -

**Summation Value:** sum of *Initial Complaints*, relative % of columns

	Sum of Initial Complaints
2005	7.08%
2006	7.66%
2007	6.38%
2008	7.67%
2009	7.42%
2010	6.35%
2011	7.28%
2012	6.00%
2013	6.23%
2014	8.27%
2015	7.80%
2016	5.89%
2017	5.57%
2018	6.09%
2019	4.31%
Sum total	100.00%



### 30. Relative sum of Opportunity Values by quarter

Table: Opportunities

**Usage:** We want to see what is the relative sum of all Opportunities in given quarters so that we can easily compare quarters between themselves.

Row Label: Date logged, quarters

Column Label: -

**Summation Value:** sum of *Value*, relative % of column

	Sum of Value
Q1 2019	20.32%
Q2 2019	26.26%
Q3 2019	22.74%
Q4 2019	25.29%
Q1 2020	5.39%
Sum total	100.00%

We can further group the Opportunities by both quarters and State as can be seen in the example no. 40.



### 31. Relative count of Interviews per quarters

Table: Interviews

**Usage:** We want to see how many Interviews we perform relatively between individual quarters. This can reveal underutilization of our teams.

Row Label: Date, quarters

Column Label: -

**Summation Value:** count of *Client Name*, relative % of column

	Count of Client Name
Q1 2014	0.34%
Q2 2014	0.34%
Q1 2015	3.31%
Q2 2015	12.82%
Q4 2015	1.61%
Q1 2016	33.45%
Q2 2016	29.88%
Q3 2016	8.74%
Q4 2016	9.42%
Q2 2017	0.08%
Sum total	100.00%

Optionally, we can introduce one more dimension like Position Type as can be seen in the example no. 48.



### 32. Relative overall Bandwidth measured across Zones

Table: Server Traffic

Usage: We want to compare relative Bandwidth between individual server Zones to understand their

utilization.

Row Label: Zone Column Label: —

**Summation Value:** sum of *Bandwidth*, relative % of columns

	Sum of Bandwidth
ZONE01	97.88%
ZONE03	2.12%
Sum total	100.00%

Optionally, we can further group by months of the year as demonstrated in the <u>example no 49</u>.

## Grouping by two fields

Now, after grouping by one field (also called column or dimension), we will group the records by two fields.

Values from one column will be listed in rows and the values from another column will be listed in columns. And we will be using both configuration options – Row Label and Column Label.

#### 33. Tasks by Assignee and State

Table: Tasks

**Usage:** We want to see who has how many tasks in what state. This can help us identify bottlenecks and gaps in our task assignments.

Row Label: Assignee Column Label: State

**Summation Value:** count of Task

	New	Open	In Progress	Done	Outdated	Sum total
bob@lumeerio.com	31	61	57	90	31	270
eugen@lumeerio.com	24	58	55	96	28	261
gary@lumeerio.com	26	66	53	94	40	279
iohn@lumeerio.com	30	64	68	106	36	304
karen@lumeerio.com	28	56	65	104	36	289
arry@lumeerio.com	36	75	76	97	22	306
patrick@lumeerio.com	23	65	65	109	26	288
pearl@lumeerio.com	24	66	64	73	39	266
sandy@lumeerio.com	31	63	69	81	36	280
Sum total	253	574	572	850	294	2543

We can see that Larry has an outstanding amount of Tasks Open and In Progress. He has a similar overall number of Tasks to John. Maybe they could rebalance a few Tasks.

Optionally, we can switch to relative display in % by rows or overall. We can also filter out some states that are not interesting to us.



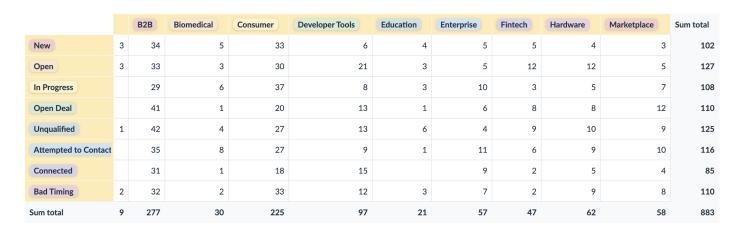
#### 34. Accounts by Industry and Lead status

Table: Accounts

**Usage:** We want to see if there is any Industry where we are more successful. We can also see whether there is an Industry where our sales process stops suddenly in the middle.

Row Label: Lead Status Column Label: Industry

Summation Value: count of Account



B2B and Consumer are definitely our core domains. On the other hand, Fintech seems to be struggling after opening the case.

Optionally, we can see the relative values for the whole table as is demonstrated in the example no. 42.



#### 35. Sales by Product line and Gender

Table: Sales

**Usage:** We want to see the number of sales made in our supermarkets by Product line and Gender to see what the demand is and where our gaps are.

Row Label: Product line Column Label: Gender

Summation Value: count of Invoice ID

	Male	Female	Sum total
Electronic accessories	86	84	170
Fashion accessories	82	96	178
Food and beverages	84	90	174
Health and beauty	88	64	152
Home and lifestyle	81	79	160
Sports and travel	78	88	166
Sum total	499	501	1000

What might provide us a slightly more precise value is the amount of total income. However, to compare it easily, we can switch to relative values as can be seen in the <u>example no. 43</u>.



#### 36. Sales by Supermarket and the hour of the day

Table: Sales

**Usage:** We want to see how many Sales we have in our supermarkets depending on the hour of the day. We can then reconsider our opening hours for example.

Row Label: Time, hours Column Label: Branch

Summation Value: count of Invoice ID

	A	В	C	Sum total
11	38	26	37	101
12	35	33	22	90
13	33	25	31	89
14	31	38	34	103
15	25	30	28	83
16	37	32	33	102
17	32	17	28	77
18	27	20	27	74
19	33	35	25	93
20	27	50	36	113
21	22	26	27	75
Sum total	340	332	328	1000

As we can see, the lowest sales are around 20. Both A and C open at 11 and start with 38 and 37 respectively. There might be a potential in opening at 10.

On the other hand, closing A an hour earlier might in the end bring some cost savings.

Optionally, we can see the relative Sales by the hour of the day and the day of the week – see the <u>example no.</u> 57.



### 37. Interviews by Client Name and Date

Table: Interviews

**Usage:** We want to see how many candidates we interviewed for every single Client in a given quarter.

**Row Label:** Client Name

**Column Label:** *Date*, quarters **Summation Value:** count of *Date* 

		Q1 2014	Q2 2014	Q1 2015	Q2 2015	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q2 2017	Sum total
ANZ								22				22
Aon Hewitt				5				25				30
Astrazeneca								15				15
Barclays				5								5
Flextronics					4	19						23
Hewitt				9	11							20
Hospira				5	30			40				75
Pfizer	0		4		1			33	20		1	59
Prodapt		4		13								17
Standard Chartered Bank	0				77		394	217	83	111		882
UST					18							18
Williams Lea				2	9							11
Woori Bank					1							1
	0											0
Sum total	0	4	4	39	151	19	394	352	103	111	1	1178

Optionally, could see the relative count of Interviews by quarter and Position Type as demonstrated in the <u>example no. 48</u>.



### 38. Value of Orders by Completed? and Paid? state

Table: 

Orders

**Usage:** We want to see what potential in our revenue we have hidden in complete and incomplete Orders and what is the value that is still unpaid.

Row Label: Completed? Column Label: Paid?

**Summation Value:** sum of *Total amount* 

	☐ Paid?	Paid?	Sum total
☐ Completed?	1,065,045	725,402	1,790,447
Completed?	2,546,159	1,861,085	4,407,244
Sum total	3,611,204	2,586,487	6,197,691

Optionally, we can add more dimensions to see which customers are our biggest debtors. Or we can switch to relative values as can be seen in the example no. 41.



#### 39. Gross Income by Product Line and Branch

Table: Sales

**Usage:** We want to see our Income by Product line and Branch to understand what and where do we sell. This can help us identify new opportunities and further prioritize our marketing efforts.

Row Label: Product line Column Label: Branch

**Summation Value:** sum of gross income

	A	В	C	Sum total
Electronic accessories	872.24	811.97	903.28	2587.50
Fashion accessories	777.74	781.59	1026.67	2586.00
Food and beverages	817.29	724.52	1131.76	2673.56
Health and beauty	599.89	951.46	791.21	2342.56
Home and lifestyle	1067.49	835.67	661.69	2564.85
Sports and travel	922.51	951.82	750.57	2624.90
Sum total	5057.16	5057.03	5265.18	15379.37

We are good in Food and beverages and Sports and travel. A and B seems a bit behind in the first Product line while C has a gap in the later Product line.

We can further examine other views of the Income as is demonstrated in the examples no.  $\underline{43}$ ,  $\underline{44}$ , and  $\underline{45}$ .



#### 40. Count of Opportunities by quarter of Date logged and State

Table: Opportunities

**Usage:** We want to see how successful we are in carrying forward our Opportunities. This is best seen in their grouping by quarters and State. Older Opportunities should be more advanced in the cycle. Is it the case?

Row Label: Date logged Column Label: State

**Summation Value:** count of *Opportunity* 

	New	Open	In Progress	Open Deal	Unqualified	Attempted to Conta	Connected	Bad Timing	Sum total
Q1 2019	68	55	44	58	72	69	70	84	520
Q2 2019	90	92	77	83	81	82	83	68	656
Q3 2019	79	61	77	63	86	80	81	76	603
Q4 2019	81	83	78	84	84	72	78	78	638
Q1 2020	18	17	19	10	14	16	13	19	126
Sum total	336	308	295	298	337	319	325	325	2543

We can see that we have a lower number of Open Deals in Q3 compared to Q2 and Q4. We probably missed something there which might be worth investigating.

For a more advanced use case, have a look at the example no. 58.



## Grouping by two fields and showing relative values

When we combine the previous knowledge, we can group by multiple fields, even fields with aggregated values (like months and years), and showing relative values.

Let's have a look at what this can bring to us!

#### 41. Relative Count of Orders by Completed? and Paid? state

Table: 

Orders

**Usage:** We want to see how many Orders we have relatively in every possible combination of Paid? and Completed? state. This can help us understand where we need to focus most to improve our cash flow.

Row Label: Completed? Column Label: Paid?

**Summation Value:** count of *Order No*, relative % of all values

	☐ Paid?	Paid?	Sum total
☐ Completed?	16.85%	12.18%	29.03%
Completed?	41.94%	29.03%	70.97%
Sum total	58.79%	41.21%	100.00%

As in the previous example, we can focus on what clients cause us the high amount of unpaid Orders and improve our business deals with them.

For a more advanced use case based on the Orders table, have a look at the example no. 56.



#### 42. Relative count of Accounts by Industry and Lead status

Table: Accounts

**Usage:** We want to see if there is any industry where we are more successful. We can also see whether there is an industry where our sales process stops suddenly in the middle.

Row Label: Lead Status Column Label: Industry

Summation Value: count of Account, relative % of all values

		B2B	Biomedical	Consumer	Developer Tools	Education	Enterprise	Fintech	Hardware	Marketplace	Sum total
New	0.34%	3.85%	0.57%	3.74%	0.68%	0.45%	0.57%	0.57%	0.45%	0.34%	11.55%
Open	0.34%	3.74%	0.34%	3.40%	2.38%	0.34%	0.57%	1.36%	1.36%	0.57%	14.38%
In Progress	0.00	3.28%	0.68%	4.19%	0.91%	0.34%	1.13%	0.34%	0.57%	0.79%	12.23%
Open Deal	0.00	4.64%	0.11%	2.27%	1.47%	0.11%	0.68%	0.91%	0.91%	1.36%	12.46%
Unqualified	0.11%	4.76%	0.45%	3.06%	1.47%	0.68%	0.45%	1.02%	1.13%	1.02%	14.16%
Attempted to Contac	0.00	3.96%	0.91%	3.06%	1.02%	0.11%	1.25%	0.68%	1.02%	1.13%	13.14%
Connected	0.00	3.51%	0.11%	2.04%	1.70%	0.00	1.02%	0.23%	0.57%	0.45%	9.63%
Bad Timing	0.23%	3.62%	0.23%	3.74%	1.36%	0.34%	0.79%	0.23%	1.02%	0.91%	12.46%
Sum total	1.02%	31.37%	3.40%	25.48%	10.99%	2.38%	6.46%	5.32%	7.02%	6.57%	100.00%

B2B and Consumer are definitely our core domains. On the other hand Fintech seems to be struggling after opening the case.

We can see that B2B, Consumer and Developer Tools are our top three industries. Next, we can filter those industries and see relative column values to verify that the process does not get stuck anywhere (see the example no. 50).



#### 43. Relative Gross Income by Product Line and Gender

Table: Sales

**Usage:** Now, we want to have a look on our Gross Income based on the Product line and Gender from multiple perspectives. We will start with inspecting how the interest in individual Product lines is split inside each of the Gender groups.

Row Label: Product line Column Label: Gender

**Summation Value:** sum of *gross income*, relative % of column

	Male	Female
Electronic accessories	17.56%	16.14%
Fashion accessories	15.39%	18.13%
Food and beverages	14.81%	19.76%
Health and beauty	19.75%	11.06%
Home and lifestyle	15.36%	17.89%
Sports and travel	17.12%	17.02%
Sum total	100.00%	100.00%

We can see that surprisingly, men are mostly interested in Health and beauty Product line while women shop most in the Food and beverages area.

Please proceed to the next <u>example no. 44</u> for further experimentation.

#### 44. Relative Gross Income by Gender and Product Line

Table: Sales

**Usage:** Next, we will have a look how the interest in individual Product lines is divided between genders. This ignores the overall amount of Male and Female customers, it just compares their interest in the Product lines.

Row Label: Product line Column Label: Gender

Summation Value: sum of gross income, relative % of row

	Male	Female
Electronic accessories	50.12%	49.88%
Fashion accessories	43.95%	56.05%
Food and beverages	40.92%	59.08%
Health and beauty	62.27%	37.73%
Home and lifestyle	44.23%	55.77%
Sports and travel	48.16%	51.84%
Sum total	48.02%	51.98%

It mostly provides the same information as in the previous example. However, we can now see the relative difference between men and women. For example, the Food and beverages Product line division is almost 40:60, or 2:3 if you will. This is a significant difference that deserves further investigation.

Please proceed to the last <u>example no. 45</u> in this series.

#### 45. Relative Gross Income relative to Product Line and Gender

Table: Sales

**Usage:** The last example uses the overall relative value across the whole table. It reflects both Product lines and Genders at the same time.

Row Label: Product line Column Label: Gender

**Summation Value:** sum of gross income, relative % of all values

	Male	Female
Electronic accessories	8.43%	8.39%
Fashion accessories	7.39%	9.42%
Food and beverages	7.11%	10.27%
Health and beauty	9.48%	5.75%
Home and lifestyle	7.38%	9.30%
Sports and travel	8.22%	8.85%
Sum total	48.02%	51.98%

We can see that our no. 1 best seller is the Food and beverages Product line being bought by women. Following is Health and beauty bought by men.

Some more advanced examples are listed under  $\underline{\text{no. }50}$  and  $\underline{\text{no. }57}$ . Especially the later one ( $\underline{57}$ ) reveals quite an interesting way of looking at the data.



### 46. Relative Time worked on a project by individual Assignees

Table: Tasks

**Usage:** We want to see how individual team members participated on a project to better align bonuses etc.

Row Label: Assignee Column Label: —

**Summation Value:** sum of *Time worked*, relative % of column

	Sum of Time worked
bob@lumeerio.com	12.47%
eugen@lumeerio.com	12.16%
gary@lumeerio.com	11.06%
john@lumeerio.com	9.42%
karen@lumeerio.com	11.50%
🔒 larry@lumeerio.com	10.67%
patrick@lumeerio.com	11.16%
pearl@lumeerio.com	10.96%
🚇 sandy@lumeerio.com	10.59%
Sum total	100.00%

Optionally, we can further group the Time by months. More advanced examples can be found under <u>no. 52</u>, <u>no. 53</u>, <u>no. 54</u> and <u>no. 55</u>.



### 47. Relative value of Opportunities according to State and Priority

Table: Opportunities

**Usage:** We want to see what Opportunities we have in what state of the process depending on their Priority. We would expect the ones with higher Priority to be further.

Row Label: State
Column Label: Priority

**Summation Value:** count of *Opportunity*, relative % of all values

					Sum total
New	3.39%	2.78%	3.02%	3.69%	12.88%
Open	3.74%	2.77%	2.78%	2.69%	11.98%
In Progress	2.77%	2.95%	2.95%	2.59%	11.27%
Open Deal	3.24%	2.84%	2.58%	3.05%	11.71%
Unqualified	3.46%	2.85%	3.37%	2.97%	12.64%
Attempted to Contact	3.06%	3.26%	2.97%	3.57%	12.86%
Connected	3.20%	3.64%	3.52%	3.15%	13.51%
Bad Timing	3.31%	3.03%	3.10%	3.72%	13.14%
Sum total	26.17%	24.12%	24.28%	25.42%	100.00%

Surprisingly, over lowest priority (blue) holds the biggest share. We can reconsider how we spend our efforts.

In the example no. 58, you can find one more advanced use case.



## 48. Relative count of Interviews by quarters and Position Type

Table: Interviews

**Usage:** We want to see the relative count of Interviews by quarter and Position Type. Do we have experts in our team for specific Position Types who can be better utilised in some quarter?

Row Label: Date, quarters Column Label: Position Type

**Summation Value:** count of *Client Name*, relative % of rows

	AML	Dot Net	Niche	Production- Sterile	Routine	Selenium testing	Trade Finance	Sum total
Q1 2014	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	100%
Q2 2014	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	100%
Q1 2015	0.00	0.00	12.82%	12.82%	61.54%	12.82%	0.00	100%
Q2 2015	5.30%	11.92%	8.61%	0.00	66.89%	0.00	7.28%	100%
Q4 2015	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	100%
Q1 2016	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	100%
Q2 2016	0.00	0.00	26.99%	0.00	73.01%	0.00	0.00	100%
Q3 2016	0.00	0.00	33.01%	0.00	66.99%	0.00	0.00	100%
Q4 2016	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	100%
Q2 2017	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	100%
Sum total	0.68%	1.53%	12.48%	0.42%	83.53%	0.42%	0.93%	100%

We can see that we were successful in some domains where we had only one contract (Production-Sterile, Selenium testing, Trade Finance). We are obviously able to meet customer needs and we can seek for more contracts in these areas.

Optionally, we can even add the Industry dimension as can be seen in the examples no. 59 and no. 60.



#### 49. Relative overall Bandwidth measured across Zones and Months

Table: Server Traffic

**Usage:** We want to see the relative Bandwidth of all servers in Zones over months to know whether we need to further expand our infrastructure.

Row Label: Zone

Column Label: Time, months and years

**Summation Value:** sum of *Bandwidth*, relative % of columns

	10.2017	11.2017	Sum total
ZONE01	98.01%	95.23%	97.88%
ZONE03	1.99%	4.77%	2.12%
Sum total	100.00%	100.00%	100.00%

One more advanced use case for Server Traffic can be seen in the example no. 61.

## Complex scenarios

In this section we will combine all the features of Pivot Tables that we have seen so far. We will also use multiple fields both as *Column Labels* and *Row Labels*. Advanced grouping and relative values are demonstrated as well.

50. Relative count of Accounts by Industry and Lead status filtered to most significant Industries

Table: Accounts

**Usage:** We want to see if there is any industry where we are more successful. We can also see whether there is an industry where our sales process stops suddenly in the middle.

Row Label: Lead Status Column Label: Industry

**Filter:** Industry in B2B, Consumer, Developer Tools **Summation Value:** count of *Account*, relative % of column

	B2B	Consumer	Developer Tools	Sum total
New	12.27%	14.67%	6.19%	12.19%
Open	11.91%	13.33%	21.65%	14.02%
In Progress	10.47%	16.44%	8.25%	12.35%
Open Deal	14.80%	8.89%	13.40%	12.35%
Unqualified	15.16%	12.00%	13.40%	13.69%
Attempted to Contact	12.64%	12.00%	9.28%	11.85%
Connected	11.19%	8.00%	15.46%	10.68%
Bad Timing	11.55%	14.67%	12.37%	12.85%

As we can see, we have a relatively high number of Bad Timing results in the Consumer industry. This is definitely an area of opportunity.



### 51. Relative amount of Sales by Branch, Gender and Product Line

Table: Sales

**Usage:** We want to see how the Product lines sales are distributed among individual Branches and customer Gender groups. We can easily search for any anomalies that can be identified as opportunities or gaps.

Row Label: Branch; Gender Column Label: Product Line

**Summation Value:** sum of *Total*, relative % of row

		Electronic accessories	Fashion accessories	Food and beverages	Health and beauty	Home and lifestyle	Sports and travel
A	Male	15.78%	12.27%	19.20%	13.00%	18.48%	21.27%
	Female	18.71%	18.47%	13.14%	10.73%	23.72%	15.23%
Summa	ry of A	17.25%	15.38%	16.16%	11.86%	21.11%	18.24%
В	Male	16.68%	13.76%	8.83%	25.49%	15.00%	20.23%
	Female	15.43%	17.16%	19.86%	12.09%	18.06%	17.41%
Summa	ry of B	16.06%	15.46%	14.33%	18.81%	16.52%	18.82%
C	Male	20.46%	20.54%	16.58%	20.80%	12.38%	9.24%
	Female	14.54%	18.67%	25.39%	10.45%	12.71%	18.23%
Summa	ry of C	17.16%	19.50%	21.50%	15.03%	12.57%	14.26%
Sum to	tal	16.82%	16.81%	17.38%	15.23%	16.68%	17.07%

If we look for anomalies, we can see that in Branch B, male customers spend significantly less for Food and beverages. The same applies to males in Branch C in the Product line Sports and travel.

These are our areas of opportunity.



#### 52. Tasks by Stage and Due date in quarters, count

Table: Tasks

**Usage:** We want to know how many Tasks are about to be completed for which project Stage in given quarters. We would expect the project to mature over time and our Tasks to shift more toward more mature Stages. Is this the case?

Row Label: Stage

**Column Label:** *Due date*, quarters **Summation Value:** count of *Task* 

	Q4 2019	Q2 2019	Q3 2019	Q1 2019	Q1 2020	Sum total
Planning	111	100	117	76	41	445
Research	108	121	97	63	54	443
Underway	96	99	113	54	36	398
Staged	119	121	102	56	43	441
Production	109	117	98	69	36	429
Deferred	93	106	101	51	36	387
Sum total	636	664	628	369	246	2543

Unfortunately, our expectations are not met. The result looks rather balanced and almost equally distributed. We need to focus on increasing project stability.



#### 53. Tasks by Stage and Due date in quarters, Difficulty sum

Table: Tasks

**Usage:** This is a similar example to the previous one. However, now we watch for the overall Difficulty of tasks being worked on in individual stages and quarters. We expect the project to mature more. And even though we might be having more tasks to work on, they should be getting relatively easier.

Row Label: Stage

**Column Label:** *Due date*, quarters **Summation Value:** sum of *Difficulty* 

	Q4 2019	Q2 2019	Q3 2019	Q1 2019	Q1 2020	Sum total
Planning	284	252	300	183	89	1108
Research	286	323	235	170	138	1152
Underway	250	254	261	132	72	969
Staged	293	279	267	139	98	1076
Production	270	315	244	167	94	1090
Deferred	240	290	241	115	92	978
Sum total	1623	1713	1548	906	583	6373

And this is really true – the difficulty gets lower over time. Almost a third of what we have started with.



## 54. Tasks by Stage, State and Due date in quarters, count of Task

Table: Tasks

**Usage:** In addition to the <u>example no. 52</u>, we want to drill down a bit further and group the Tasks also by their State. We should see more completed Tasks in the pre-mature Stages.

Row Label: Stage; State

**Column Label:** *Due date*, quarters **Summation Value:** count of *Task* 

		Q4 2019	Q2 2019	Q3 2019	Q1 2019	Q1 2020	Sum total
Planning	Done	35	35	38	26	12	146
	In Progress	29	24	23	20	4	100
	Open	30	23	32	19	8	112
	Outdated	7	8	15	7	9	46
	New	10	10	9	4	8	41
Summary of Plan	ning	111	100	117	76	41	445
Research	Outdated	9	15	10	5	8	47
	In Progress	22	25	24	15	13	99
	Done	41	43	38	26	16	164
	Open	28	26	17	11	12	94
	New	8	12	8	6	5	39
Summary of Rese	earch	108	121	97	63	54	443
Underway	Open	18	21	27	13	13	92
	Done	37	31	34	14	11	127
	Now	۵	10	7	Λ	2	22



# $55.\, Tasks\, by\, Assignee\, and\, State, count\, of\, Task, sum\, of\, Difficulty$

Table: Tasks

**Usage:** Let's have a look at the Task Difficulty and their assignments to individual team members. We expect our senior people to work either on a larger amount of Tasks or taking the more Difficult Tasks.

Row Label: Assignee Column Label: State

Summation Value: count of Task; sum of Difficulty

	New		Open		In Progress		Done		Outdated	
	Count of Task	Sum of Difficulty								
bob@lumeerio.com	31	82	61	153	57	131	90	231	31	82
🔥 eugen@lumeerio.ca	24	63	58	153	55	148	96	228	28	70
😸 gary@lumeerio.con	26	63	66	171	53	143	94	235	40	93
john@lumeerio.com	30	73	64	151	68	153	106	269	36	92
karen@lumeerio.cc	28	61	56	148	65	161	104	281	36	78
😝 larry@lumeerio.cor	36	99	75	189	76	182	97	238	22	59
patrick@lumeerio.c	23	59	65	180	65	154	109	294	26	50
pearl@lumeerio.co	24	67	66	171	64	149	73	181	39	93
sandy@lumeerio.cc	31	63	63	161	69	193	81	194	36	84
Sum total	253	630	574	1477	572	1414	850	2151	294	701



#### 56. Relative Orders Total amount by Month and Year, and average Order value

Table: 🗏 Orders

**Usage:** We want to see the relative sum of Orders and the average Order value by months, further divided by the payment state. The ideal situation would be to have only a few unpaid Orders in earlier months.

Row Label: Date created Column Label: Paid?

Summation Value: sum of Total amount, relative % of column; average of Total amount

	Paid?		Paid?	
	Sum of Total amount	Average of Total amo	Sum of Total amount	Average of Total amo
01.2019	4.72%	4732.28	4.13%	5628.58
02.2019	7.16%	4875.43	8.23%	5319.28
03.2019	9.90%	4897.96	9.03%	5693.76
04.2019	9.16%	5511.70	7.09%	4584.83
05.2019	9.34%	5031.84	8.98%	4646.88
06.2019	7.31%	4979.83	8.14%	5135.46
07.2019	7.11%	4941.06	9.35%	5258.78
08.2019	8.23%	4793.56	7.82%	5187.69
09.2019	7.70%	5052.47	6.46%	4399.47
10.2019	7.01%	4605.76	8.96%	5655.07
11.2019	7.27%	4774.84	10.15%	4606.07
12.2019	9.92%	5270.25	6.66%	5068.32
01.2020	5.17%	4669.88	4.98%	5156.28
Sum total	100.00%	64136.86	100.00%	66340.47

The results are actually almost the exact opposite of what we expected. The older the orders, the higher ratio of unpaid orders. But this might be caused by simply having more or larger orders in the past.



#### 57. Relative Sales amount by the Day of week and Hour of the day

Table: Sales

**Usage:** We want to see at what time of the day and what day of the week the customers spend the most with us. This can help us to better target special events, discounts etc.

Row Label: Date, day of week

Column Label: Time, hour of the day

Summation Value: sum of Total, relative % of all values

	11	12	13	14	15	16	17	18	19	20	21	Sum total
Sun	1.26%	1.47%	1.46%	1.60%	1.45%	0.83%	0.69%	1.29%	1.13%	1.85%	0.74%	13.77%
Mon	1.16%	0.89%	1.46%	1.16%	0.62%	1.59%	1.45%	0.98%	0.87%	0.80%	0.74%	11.73%
Tue	1.42%	1.62%	1.16%	1.23%	1.53%	2.17%	1.19%	0.92%	0.75%	2.85%	1.11%	15.94%
Wed	0.98%	1.55%	1.00%	2.09%	0.99%	1.50%	1.00%	0.96%	1.31%	1.29%	0.86%	13.54%
Thu	2.13%	1.36%	0.79%	0.80%	1.69%	1.34%	1.34%	1.26%	0.94%	0.99%	1.40%	14.04%
Fri	1.76%	0.82%	0.67%	2.11%	1.60%	1.14%	0.96%	0.59%	0.98%	1.70%	1.28%	13.60%
Sat	1.02%	1.70%	1.52%	1.76%	1.65%	1.07%	1.18%	1.57%	2.09%	2.82%	0.99%	17.38%
Sum total	9.73%	9.41%	8.07%	10.75%	9.55%	9.65%	7.81%	7.57%	8.06%	12.29%	7.11%	100.00%

We are experiencing two peaks – at 2PM (14) and at 8PM (20). Also Tuesday and Saturday seems to be our strongest days. Also notice that the rush hours in our strongest days are shifted from the average.

As you can see, we are using the same field for both Row and Column Labels. We are just grouping by a different part of it which creates a very useful matrix.



#### 58. Relative count of Opportunities according to State and Priority per quarters

Table: Opportunities

**Usage:** We want to make sure we put higher stress on Opportunities of higher priority (blue - lowest, green, yellow, red - highest). We also filter out only relevant states – In Progress, Open Deal, Unqualified, Bad Timing. We want to see more Open Deals with higher priorities and we want to be getting better over time.

Row Label: Date, quarter; Priority

Column Label: State, filtered to In Progress, Open Deal, Unqualified, Bad Timing

**Summation Value:** count of Opportunity

	In Progress	Open Deal	Unqualified	Bad Timing
Q1 2019	14.29%	20.78%	28.57%	36.36%
	25.00%	26.92%	28.85%	19.23%
	13.79%	18.97%	34.48%	32.76%
	16.90%	23.94%	21.13%	38.03%
Summary of Q1 2019	17.05%	22.48%	27.91%	32.56%
Q2 2019	31.17%	28.57%	23.38%	16.88%
	25.68%	25.68%	28.38%	20.27%
	23.61%	27.78%	26.39%	22.22%
	19.77%	25.58%	26.74%	27.91%
Summary of Q2 2019	24.92%	26.86%	26.21%	22.01%
Q3 2019	22.54%	21.13%	29.58%	26.76%
	26.32%	21.05%	30.26%	22.37%
	25.88%	14.12%	32.94%	27.06%
	27 14%	28 57%	20.00%	24 29%



#### 59. Relative count of Interviews by quarters, Industry and Position Type

Table: Interviews

**Usage:** We want to know what Position Types we sourced for individual Industries over the past quarters. This can show us the evolution of our agency and identify areas with expertise that we have abandoned and where we can get more contracts.

Row Label: Date, quarters

Column Label: Industry; Position Type

**Summation Value:** count of *Client Name*, relative % of rows

	BFSI				Electron	ics	IT		IT Products and Servi		IT Services		Pharmace	Telecom		
	AML	Niche	Routine	Trade Finance	Niche	Routine	Niche	Routine	Niche	Routine	Dot Net Selenium testing		Niche	Production- Sterile	Routine	Routine
Q1 2014	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00%
Q2 2014	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00%	0.00
Q1 2015	0.00	12.82%	0.00	0.00	0.00	0.00	0.00	5.13%	0.00	23.08%	0.00	12.82%	0.00	12.82%	0.00	33.33%
Q2 2015	5.30%	3.31%	35.76%	7.28%	2.65%	0.00	2.65%	3.31%	0.00	7.28%	11.92%	0.00	0.00	0.00	20.53%	0.00
Q4 2015	0.00	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Q1 2016	0.00	0.00	100.00%	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Q2 2016	0.00	6.25%	61.65%	0.00	0.00	0.00	0.00	0.00	3.41%	3.69%	0.00	0.00	17.33%	0.00	7.67%	0.00
Q3 2016	0.00	14.56%	66.02%	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	18.45%	0.00	0.97%	0.00
Q4 2016	0.00	0.00	100.00%	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Q2 2017	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100.00%	0.00
Sum total	0.68%	3.99%	71.65%	0.93%	0.34%	1.61%	0.34%	0.59%	1.02%	2.80%	1.53%	0.42%	6.79%	0.42%	5.43%	1.44%

Again, we should focus on the columns where there are only a few non-zero values!



### 60. Relative count of Interviews by Industry, quarter and Position Type

Table: Interviews

**Usage:** This is almost the same setup as in the <u>previous example</u>. However, we moved the Industry from the Column Label to the Row Label. This creates an effect of multiple tables and also reveals missing quarters in some of the Industries.

Row Label: Industry; Date, quarters

**Column Label:** Position Type

**Summation Value:** count of *Client Name*, relative % of rows

		AML	Dot Net	Niche	Production- Sterile	Routine	Selenium testing	Trade Finance	
BFSI	Q1 2015	0.00	0.00	100.00%	0.00	0.00	0.00	0.00	
	Q2 2015	10.26%	0.00	6.41%	0.00	69.23%	0.00	14.10%	
	Q1 2016	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	
	Q2 2016	0.00	0.00	9.21%	0.00	90.79%	0.00	0.00	
	Q3 2016	0.00	0.00	18.07%	0.00	81.93%	0.00	0.00	
	Q4 2016	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	
Summary of BFSI		0.88%	0.00%	5.16%	0.00%	92.75%	0.00%	1.21%	
Electronics	Q2 2015	0.00	0.00	100.00%	0.00	0.00	0.00	0.00	
	Q4 2015	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	
Summary of Electronics		0.00%	0.00%	17.39%	0.00%	82.61%	0.00%	0.00%	
IT	Q1 2015	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	
	Q2 2015	0.00	0.00	44.44%	0.00	55.56%	0.00	0.00	
Summary of IT		0.00%	0.00%	36.36%	0.00%	63.64%	0.00%	0.00%	
IT Products and Services	Q1 2015	0.00	0.00	0.00	0.00	100.00%	0.00	0.00	
	Q2 2015		0.00	0.00	0.00	100.00%	0.00	0.00	
	Q2 2016	0.00	0.00	48.00%	0.00	52.00%	0.00	0.00	
Summary of IT Products and So	ervices	0.00%	0.00%	26.67%	0.00%	73.33%	0.00%	0.00%	
IT C!	04 2045	0.00	0.00	0.00	0.00	0.00	400 000/	0.00	



#### 61. Relative average Bandwidth and average count Users in Zones across Weeks

Table: Server Traffic

**Usage:** We want to see how the relative average Bandwidth and relative average number of Users is divided between server Zones over the weeks. This can reveal important information about spikes in the overall server usage as well as underutilization of our infrastructure.

Row Label: *Time*, weeks Column Label: *Zone* 

Summation Value: average of Bandwidth, relative % of row; average of Users, relative % of row

	ZONE01		ZONE03							
	Average of Bandwidth	Average of Users	Average of Bandwidth	Average of Users						
W39 2017	100.00%	100.00%	0.00	0.00						
W40 2017	100.00%	100.00%	0.00	0.00						
W41 2017	100.00%	100.00%	0.00	0.00						
W42 2017	100.00%	100.00%	0.00	0.00						
W43 2017	93.37%	93.34%	6.63%	6.66%						
W44 2017	92.94%	93.52%	7.06%	6.48%						
Sum total	97.83%	97.70%	2.17%	2.30%						

### 62. Relative average number of Users in Days of the week and Hours of the day

Table: Server Traffic

**Usage:** We want to see how our servers are utilized by users in particular day of week and hour of the day to see when they mostly use our services. This can help us better organize our release and maintenance times, special offers etc.

Row Label: Time, day of week

Column Label: Time, hour of the day

**Summation Value:** average of *Users*, relative % of columns

	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Sum tota
Sun	15.69%	16.86%	15.96%	16.79%	15.80%	15.81%	15.55%	14.83%	13.73%	14.88%	17.52%	17.60%	17.51%	15.55%	15.17%	17.64%	17.54%	16.92%	16.38%	15.93%	16.24%	16.05%	15.21%	15.14%	16.11%
Mon	14.54%	14.03%	12.70%	12.72%	12.80%	13.19%	13.91%	13.98%	13.76%	13.06%	13.15%	13.02%	13.23%	13.44%	13.25%	13.16%	13.34%	13.35%	13.38%	13.26%	13.26%	13.31%	13.32%	13.24%	13.379
Tue	12.90%	12.37%	12.96%	12.89%	12.83%	13.10%	13.49%	13.71%	13.95%	13.27%	12.95%	12.88%	13.08%	13.39%	13.13%	12.96%	13.18%	13.23%	13.20%	13.27%	13.27%	13.31%	13.35%	13.13%	13.16%
Wed	12.91%	12.42%	13.04%	12.97%	13.66%	13.21%	13.50%	13.64%	13.74%	13.38%	12.97%	12.88%	13.09%	13.37%	13.17%	12.95%	13.11%	13.33%	13.42%	13.37%	13.46%	13.46%	13.45%	13.24%	13.23%
Thu	12.92%	14.57%	14.82%	14.94%	15.88%	15.53%	15.30%	15.84%	15.93%	15.22%	14.94%	14.98%	15.03%	15.29%	14.99%	14.64%	14.14%	14.11%	14.23%	14.48%	14.50%	14.49%	14.95%	14.83%	14.77%
Fri	15.29%	14.75%	15.07%	14.71%	14.45%	14.51%	14.01%	14.26%	14.77%	15.26%	14.14%	14.19%	13.99%	14.50%	15.18%	14.14%	14.35%	14.46%	14.45%	14.78%	14.63%	14.57%	15.02%	15.18%	14.65%
Sat	15.75%	15.00%	15.44%	14.98%	14.57%	14.65%	14.24%	13.74%	14.12%	14.93%	14.33%	14.45%	14.07%	14.45%	15.11%	14.50%	14.33%	14.61%	14.93%	14.91%	14.64%	14.81%	14.71%	15.23%	14.729
Sum total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%



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# Summary

Throughout the 62 comprehensive use cases, we have demonstrated how powerful Pivot Tables are. You should also have an idea how the Pivot Tables can be used to facilitate decisions and create business reports that make you excel in your job.

We hope that you have enjoyed this book and that it brought some inspiration to you.

We would like to encourage you to experiment with the configuration of Pivot Tables as much as possible.

You cannot break anything. In the worst case, the output will not make much sense. In the best case, you will reveal brand new information!

All the screenshots were made with the help of Lumeer: Easy visual project management tool, because their creation and configuration was a real piece of a cake.

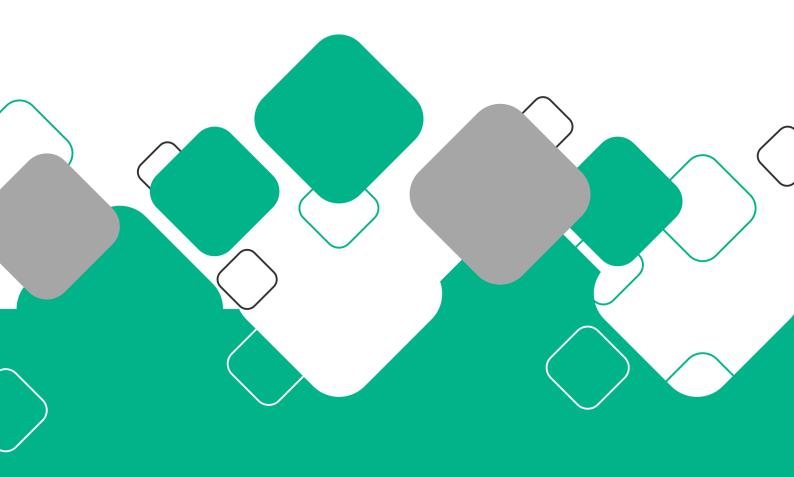
You can try the Pivot Tables in Lumeer on your own completely for free!

Thank you in the name of the whole Lumeer team!

Martin Večeřa Co-founder & CEO









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